

# SHIP TO SHORE



Port Hedland Seafarers Centre

September 2016 Issue 6

## NEW — Fortescue Tour

### Preparation and training

In April, our tour guiding team began training for a new tour to the Fortescue Port Site, including on site information, port security and safety inductions.

### The Tour

The tour leaves the Seafarers Centre for a 15-20min drive round to the port site. Our guide points out things of interest along the way, including the tank farm, Don Rhodes Open Air Mining Museum and Rio Tinto Salt. Once on the port site guests are given information relating to aspects of the ports operations from the car dumpers through to the loading of the iron ore. Guests see stackers and reclaimers in action as we move through the port and down to the wharves. Guests are then treated to a unique experience as we go through the security gates onto the wharves and drive right alongside the huge ore carrying vessels. The experience varies as vessels are at different stages of loading. A vessel just into port sits high and proud in the water and the bus is dwarfed by its size. Others may be almost loaded and sit much lower in the water giving guests a great view of the deck area. Being level with the deck also gives a great view of the loaders at work as they finish off the loading of the vessels.

Fortescue graciously allow us to run these tours as a further way of supporting our mission and our work as we support and care for the Seafarers.

Our new tour has already proven a hit with tourists with many opting to do both adding to the experience and perspective of our harbour at work.

### Tours

#### Harbour Tours:

Adults—\$55

Seniors—\$49.50

Family (2 adult, 2 Children) - \$150

Students—\$45

Children (4-12years) - \$30

#### Fortescue Tours:

Prices same as above

#### Combined Tours:

Those taking part in both tours are given a 10% discount on our prices.

#### Tour Times:

Peak season: Harbour Tours - Daily.  
Fortescue - Monday, Wednesday & Friday

Off-peak: Harbour Tours - Tuesday, Thursday & Sunday. Fortescue tours- Tuesday & Thursday.

Extra tours run as numbers demand



First Fortescue Tour Group

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## Logo Change

Last year we decided to update our logo, after many years. A challenge went out to staff to design a new logo to represent our Seafarers Centre, with the winner receiving a gift voucher. No ideas were forthcoming, but after a while a new design did begin to take shape, as one staff member had started putting something together. After consulting with the committee and management the design was fine tuned to a desired result.

The successful design was the creation of Vicky, now a former staff member.

The design depicts an anchor, that which holds the ship steadfast. As Christians our anchor is Jesus, represented by the cross. We also look out of the porthole as though through the eyes of the Seafarer looking at another iron ore carrier nearby.



## Beanies

In recent months we have been able to pass out beanies to some of our Seafarers. Thanks goes to a small group of ladies in Launceston, Tasmania who are generously sharing their love of knitting to help keep the Seafarers warm as they travel to colder ports.

Like Ern and Elsie who make and provide scriptural magnets (featured in our last newsletter), these ladies are sharing in our ministry work through their gifts and talents. We are grateful for the help and support of these wonderful people to be able to care for the Seafarers.

Prayer point: Ern has not been well over the past few months. Please pray for healing and strength for both Ern and Elsie as she cares for him.



## Warwick & Yvonne

Thanks goes out to another wonderful volunteer couple. Warwick and Yvonne joined us from NSW for 5 weeks. While they were here Warwick managed to declutter our garage storage area and ran a car boot sale to sell off unwanted items that had built up over time. We now have a tidy area with much more storage now available.



Yvonne helped in the shop area. She was asked if she would take on a project to make two cloths out of a variety of flags that had been given and collected over the years. These will now be used to cover the pool tables during functions. This turned into a far greater task than anyone imagined, and with great relief, Yvonne was able to complete it within their time here. Thanks to you both, well done.



## Meet our Staff: Genalyn

Genalyn is one of our more versatile staff members. She helps with accounts, till reconciliation and banking. She is one of our shift supervisors and helps in the shop area as required.



Genalyn came from the Philippines, with her husband, Allan, in August 2013. In the Philippines she worked for a company in Manila but found the travel to and from her home in Bulacan very expensive. They moved here because of Allan's work. Genalyn started as one of our Centre Assistants, but her skills have seen her move into administration and leadership roles.

## Monthly Figures

	June	July	Aug.
<b>LAUNCH</b>	2678	2545	2360
<b>PORT AUTHORITY</b>	221	181	167
<b>CREW TXFR</b>	22	74	18
<b>TOTAL SEAFARERS</b>	2921	2741	2546
<b>VISITORS</b>	568	560	472
<b>TOTAL IN CENTRE</b>	4146	4646	3018
<b>SHOPPING BUS</b>	2343	2114	2364
<b>FMG TOURS</b>	127	225	15
<b>HARBOUR TOURS</b>	530	1120	322

## 2016 Business of the Year Awards

On August 27<sup>th</sup> the annual Port Hedland Business Awards were held. We received several nominations and were in the finals of four categories.

Both Garry and Kathy South were finalists in the Employee of the Year Award

We were also a finalist in the Tourism and Hospitality, Business (11 to 20 Employees) and People's Choice Awards.

Last year we took out the inaugural People's Choice Awards and our hopes were high again that our efforts throughout the year would be recognised.

We were awarded the Tourism and Hospitality award, but missed out in the other categories. We won the award in relation to our tour success over the past couple of years.

Thanks must go to you, our guests, for taking part in our tours, and for your favourable comments and willingness to share of the experience with others.

Congratulations to all our staff for their commitment to making the tourists feel welcome, and to our guides (both staff and volunteers) for their efforts in presenting our Mission and the port to our guests.

Well done everyone.



## The Seafarers Life

Over the past 3 months Garry has visited 72 vessels as well as 31 hospital/pastoral visits. He has also been called on, for support, as a result of several deaths of board vessels recently.

Garry's role is one of high emotion as he talks with hurting and grieving Seafarers. There are times of happiness for those on board, as they may celebrate the birth of a child or a child's birthday. But these too are tinged with sadness as the Seafarer is not able to be home with loved ones to celebrate.

Garry was encouraged recently when the crewmates shared that a Seafarer injured by freezer gas was to return to work. The Seafarer was burned by the gas and his hand was so swollen doctors thought he may lose fingers as a result. He was transferred to Perth for further treatment before going home. But he is now able to go to sea, praise God.

2 July

Sad News, GOOD NEWS. On the 7th April I visited the crew on board a vessel. I talked with a young Cadet who was concerned about his 18 year old brother who had bone cancer in his leg & couldn't walk. In 2009 his older brother had died. Last night he came into the Seafarers Centre, when he saw me he smiled & said my brother is walking. He was also happy that he would be signing off in China. He has been on board 11 months.

12 July Mahesh

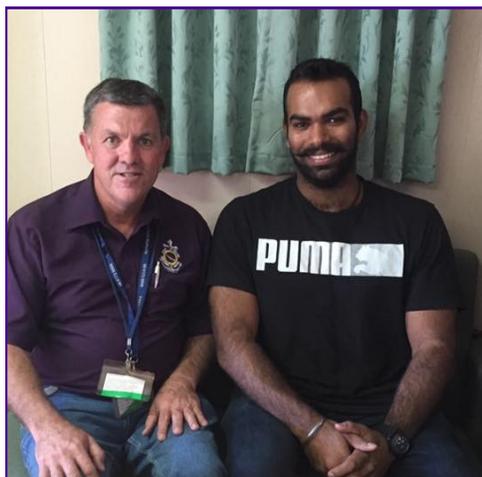
The C/O Gaurav Antil (MV. Steven N) was pleased to see me. He was the C/O of MV. Julia N when Mahesh lost his leg. He said he wanted to go to the hospital to visit Mahesh, but he was unable, so he sent 2 of the crew to visit him. He is very thankful to the Seafarers Centre for their help. He said "We feel you care for us Seafarers"

Responses from Facebook :

**Mahesh Nair** The best Seafarer Centre in the globe.

**Faij Ahmed** WE ALL JULIA N CREW WILL NEVER FORGET WHAT GARY , ALLEN , THER TEAM AND PORT HEDLAND DID FOR [Mahesh Nair](#) .. MANY THANKS (unedited)

Chaplain Garry.



Garry with C/O Gaurav Antil



Young Cadet going home to see brother

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